

Terms and Conditions for ‘*Sedap tapi Sihat*’ Giveaway

The ‘*Sedap tapi Sihat*’ (“**Giveaway**”) is organised by Sun Life Malaysia Assurance Berhad [Registration No.: 199001005930 (197499-U)] and Sun Life Malaysia Takaful Berhad [Registration No.: 200501012215 (689263-M)] (hereinafter collectively referred as “**Sun Life**”).

1. Giveaway Period

The Giveaway will run from **2nd September 2025** until **7th November 2025**, both dates inclusive (“**Giveaway Period**”) on Sun Life’s official Facebook and Instagram pages. Any entries received after the Giveaway Period will be rejected and deemed invalid.

2. Eligibility

- a) This Giveaway is subject to the terms and conditions contained herein (“**Terms and Conditions**”) and is open to all Malaysians (“**Eligible Participant(s)**”) who fulfil the following criteria: -
 - (i) are aged at least 18 years old and above; and
 - (ii) are Malaysian citizens or permanent residents of Malaysia.
- b) Permanent and contract employees of Sun Life who fulfil the above criteria are permitted to participate in the Giveaway.
- c) Eligible Participants must complete the following steps to participate in the Giveaway:
 - (i) **Follow** Sun Life Malaysia’s official Instagram account (@sunlifemalaysia_my) and Facebook account (Sun Life Malaysia).
 - (ii) **Like** the Giveaway announcement post and three (3) videos from the *Sedap tapi Sihat* series featuring Sid Murshid.
 - (iii) **Comment** with your own twist on a healthy recipe.

3. Prize

- a) This Giveaway offers one (1) Shogun brand pan and one (1) set of cooking utensils for each winner (the “**Prize**”). A total of three (3) winners will be selected during the Giveaway Period (“**Winners**”).
- b) The Prize will be delivered within thirty (30) days from the end of the Giveaway Period to the Eligible Participant’s registered mailing address.

- c) Eligible Participants who fail to meet any of the required criteria will be disqualified from the Giveaway.
- d) Sun Life reserves the right at its sole discretion to remove any entries which do not comply with the Terms and Conditions of this Giveaway.
- e) Sun Life will announce the Winners via a social media post on Sun Life's official Instagram and Facebook pages. The Winners are required to submit their contact details via direct message (DM) on Instagram or Facebook within seven (7) days from the date stated in the announcement post to enable the Prize fulfillment (the "**Redemption Period**"). Failure to respond within the stated timeframe will result in the Prize being forfeited without further notice.
- f) Any incomplete entries submission will be disqualified from the Giveaway.
- g) Sun Life reserves the right to substitute the Prize with another item of equal or greater value if deemed necessary prior to redemption or delivery by the Eligible Participant. Notwithstanding this, Sun Life shall be under no obligation to substitute the Prize with any alternative prize, cash equivalent or other types of similar compensation in the event the Eligible Participant fails to redeem or utilize the Prize for any reason whatsoever.
- h) The Prize is not transferable, refundable or exchangeable for cash or credit of any kind. Each Eligible Participant is entitled to receive only one (1) Prize during the Giveaway Period. Only one (1) entry is permitted per Eligible Participant. Any additional submissions beyond the first will be disregarded and will not be considered for evaluation.
- i) For the avoidance of any doubt, Sun Life shall not be liable for any telco charges, roaming or phone charges that may be incurred by Eligible Participants and or Eligible Participants and all such charges shall be solely borne by the Eligible Participants.

4. General Terms and Conditions

- a) By participating in the Giveaway, Eligible Participant are deemed to have read, understood and agreed to be bound by the Terms and Conditions stated herein. Sun Life reserves the right to disqualify any Eligible Participant if it has reasonable grounds to believe that the Eligible Participant has breached any of these Terms and Conditions or if any Eligible Participant has provided inaccurate information whilst participating in this Giveaway.
- b) All decisions made by Sun Life on every aspect of this Giveaway shall be final and conclusive. Any subsequent correspondences, protests, appeals or enquiries will not be entertained.
- c) Entries must be original and must not contain any inappropriate or obscene language and content such as nudity, bullying, violence, spam, harassment, intimidation, hate speech,

threats, discrimination, plagiarism, unauthorized commercial communications, unlawful multi-level marketing, login information or access of accounts belonging to others, or any material that is offensive or illegal under the laws of Malaysia. Any form of inappropriate or offensive content will result in disqualification.

- d) Sun Life shall not be held liable in any manner whatsoever for any loss or damages howsoever arising in connection with the Giveaway including any event beyond the reasonable control of Sun Life, including but not limited to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or infectious disease outbreak.
- e) Sun Life reserves the right to cancel, terminate or suspend the Giveaway with reasonable prior notice by posting at <https://www.sunlifemalaysia.com> or any other method or platform as Sun Life may determine and Eligible Participant shall not be eligible to any claim or compensation against Sun Life for any losses or damages suffered or incurred as a direct or indirect result of the act of such cancellation, termination or suspension.
- f) Sun Life also reserves the right at any time and at its absolute discretion, to vary, whether by addition, deletion, modification, or change (“**Amendment**”) any of the Terms and Conditions herein without any prior notice. Notwithstanding this, any notification to Eligible Participants may be posted at Sun Life’s website or by any other means of notification which Sun Life may select, and Eligible Participants shall not be entitled to claim any compensation against Sun Life for any losses or damages suffered or incurred as a direct or indirect result of such Amendment. The Amendment shall be deemed binding on the Eligible Participants as from the date of notification of the Amendment or from such other date(s) as may be specified by Sun Life in the notification.
- g) By participating in this Giveaway, Eligible Participants consent to Sun Life using their name, picture, voice and/or video recordings and entries submitted (“**Materials**”) for publicity, advertising or Giveaway related purposes in any manner it deems appropriate, without any compensation whatsoever, subject to applicable laws and regulations. Eligible Participants are hereby notified and deemed to consent to Sun Life’s right to use their name, picture, voice and/or video recordings and entries submitted for the abovementioned purposes.
- h) Eligible Participants also agreed to indemnify, release and hold harmless Sun Life, its holding, subsidiary or related companies as defined in the Companies Act 2016, directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Eligible Participants’ participation in the Giveaway, acceptance of any Prize, and/or the use of the Eligible Participants’ entry and/or likeness in connection with the Giveaway or violation of these Terms and Conditions. Eligible Participants acknowledge that to the extent permissible by law, the Prize is awarded by Sun Life on an “as is” basis without any warranty of any kind whether express or implied,

including but not limited to the implied warranties of satisfactory quality, and non-infringement.

- i) Eligible Participants acknowledge, understand and agree that any of the Eligible Participants' information or personal data ("**Personal Data**") collected or held by Sun Life may be held, used and disclosed by Sun Life to individuals or organisations related to or associated with Sun Life or to any authorised third party, including service providers, agents and contractors who provide administrative and business support to Sun Life and act on Sun Life's behalf for purposes of this Giveaway. Sun Life is committed to the protection of the Eligible Participants' rights to privacy and data security under Personal Data Protection Act 2010, the amendments made under the Personal Data (Amendment) Act 2024 and relevant regulation thereof and Sun Life shall at all times ensure that the Eligible Participants' Personal Data shall be processed diligently in compliance with existing laws and in accordance with Sun Life's Privacy Notice accessible from Sun Life's website at <https://www.sunlifemalaysia.com/SunLife/media/SunLifeMedia/PDF/PrivacyNotice.pdf> Eligible Participant confirms that they have read and understood Sun Life's Privacy Notice and agree to provide consent for their personal data to be used for the purpose stated herein.
- j) Eligible Participants are responsible for ensuring their contact details are registered correctly in the records with Sun Life and any change to their current contact details during the Giveaway Period must immediately be notified by Eligible Participants to Sun Life. Sun Life shall not be responsible to Eligible Participants for any loss, including loss of opportunity and consequential loss if Eligible Participants fail to provide the correct and current contact details.
- k) Sun Life shall not be held liable or responsible for any disruption, delay or failure due to an internet service provider-related issue, including but not limited to intermittent internet connection, network down or webpage malfunction which resulted, whether directly or indirectly, in Eligible Participant being unable to participate in this Giveaway. Any proof of entries to show Eligible Participants' participation in this Giveaway under this clause will not be entertained.
- l) To the fullest extent permitted by law, Sun Life expressly excludes and disclaims any representations, warranties, or endorsements express or implied, written or oral, including but not limited to any warranty of quality, merchantability or fitness for a particular purpose in respect of the Prize.
- m) Any enquiries and complaints on the Prize must be referred to the merchant's issuing the Prize through its customer service center or its customer service representatives. Sun Life shall not be bound to deal with any enquiries and complaints in respect of the Prize and shall bear no responsibility for resolving such disputes or for the dispute itself.

- n) Sun Life shall not be held liable or responsible for any damage or missing item in respect of the Prize once redeemed or delivered to the Eligible Participant.
- o) Sun Life shall not be liable for any additional or incidental costs, taxes, expenses, charges, fees or for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from the Prize.
- p) In the event of any complaints or to update contact details related to this Giveaway, Eligible Participant may contact Sun Life Client Service Unit as follows: -

Sun Life Malaysia Assurance Berhad/ Sun Life Malaysia Takaful Berhad

Level 8, No. 338 Jalan Tuanku Abdul Rahman, 50100 Kuala Lumpur.

Telephone: 1300 88 5055

Email: wecare@sunlifemalaysia.com

- q) These Terms and Conditions are governed by the laws of Malaysia and the rules, regulations and guidelines of Bank Negara Malaysia and other relevant regulatory bodies to which Sun Life is subject to, and all disputes are subject to the exclusive jurisdiction of the Courts of Malaysia.
- r) The invalidity or unenforceability for any reason of any part of these Terms and Conditions shall not prejudice or affect the validity or enforceability of the remaining parts and each part of these Terms and Conditions is always distinct and severable from the rest of the Terms and Conditions.