

## MEDICAL, ACCIDENT AND OTHER BENEFITS CLAIM GUIDE

### SUPPORTING DOCUMENTS REQUIRED

#### Hospital Benefit/Hospital and Surgical Claim

1. Duly completed [Hospital & Surgical Claim Form](#)
2. Duly completed [Medical Report on Hospital & Surgical Claim](#)
3. Hospital Discharge Note (with confirmation of admission date, discharge note and diagnosis)
4. All relevant investigation results, hospital reports, CT/MRI Scan, X-ray report and etc
5. Original medical bills and receipts (for reimbursement claim)
6. Copy of medical bills and receipts
7. Life Assured/Person Covered's NRIC
8. Policy/Certificate Owner's NRIC (if other than Life Assured/Person Covered)
9. Claimant's bank passbook/statement.

Note: All non-original documents must be **certified as true copy**

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### **Outpatient Accidental/ Loss of Income/ Weekly Indemnity/ ATM Robbery/ Broken Bones & Rehabilitation/ Snatch Theft Claim (for Takaful Enhanced Disability - TEDPA claim only)**

1. Duly completed [Comprehensive Accidental Benefit Claim Form](#)
2. Duly completed [Medical Report on Comprehensive Accidental Benefit Claim](#)
3. Medical Certificate from hospital / clinic (indicating dates of disability)
4. Police Report  
(For *TEDPA* claims, the **original** police report is required)
5. Diagnostic Test Report (i.e x-ray, CT scan, MRI, etc.)
6. Original medical bills and receipts
7. Life Assured/Person Covered's NRIC
8. Policy/Certificate Owner's NRIC (if other than Life Assured/Person Covered)
9. Claimant's Bank Passbook
10. Salary Slip (*only applicable to Livelife series*)

Note: All non-original documents must be **certified as true copy**