

Terms and Conditions for SunAccess Sign Up (hereinafter referred to as the “Campaign”)

The Campaign is organized by Sun Life Malaysia Assurance Berhad [Registration No: 199001005930 (197499-U)] and Sun Life Malaysia Takaful Berhad [Registration No.: 200501012215 (689263-M)] (hereinafter referred to as “SLM”) and subject to the following terms and conditions.

1. The Campaign Period

The Campaign runs from 1st September 2020 until 31st December 2020, both dates inclusive (hereinafter referred to as the “**Campaign Period**”). SLM reserves the right to change the commencement date and expiry date of the Campaign Period with a reasonable notice period.

2. Eligibility

- a) The Campaign is open to SLM's customers who fulfil the following criteria (hereinafter referred to as “**Eligible Customers**”): -
 - (i) whose Insurance/Takaful Plan policy/contract status is in-force;
 - (ii) who are 18 years old and above (as at the commencement date of the Campaign Period); and
 - (iii) who are Malaysian citizens or permanent residents of Malaysia.
- b) Permanent and/or contract employees of SLM who fulfil the above criteria are also eligible to participate in the Campaign.

3. Campaign

- a) The Campaign offers RM10.00 Grab e-voucher rewards (“**Gift**”) to the first 500 Eligible Customers who have successfully signed up for SunAccess as a first time user.
- b) The Gift will be notified via email to the Eligible Customers' email address as shown in SLM's records during the Campaign Period.
- c) The Gift will be delivered to the Eligible Customers within (30) days after the Campaign Period ends.
- d) The Gift has to be redeemed within the validity period as stated in the Gift (if applicable).
- e) For the avoidance of any doubt, SLM shall not be liable for any telco charges, roaming or phone charges which is to be borne by the Eligible Customers, whether in or outside Malaysia.

4. Other Conditions

- a) By participating in the Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by the terms and conditions stated herein.
- b) Any and all decisions made by SLM in relation to every aspect of the Campaign, shall be final and conclusive. Any subsequent correspondences, protest, appeals or enquiries will not be entertained.
- c) SLM shall not be held liable in any manner whatsoever for any loss or damages howsoever arising in connection with the Campaign. Furthermore, SLM shall not be liable for any default in respect of the Campaign due to any event beyond the reasonable control of SLM, including but not limited to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or pandemic.
- d) SLM reserves the right to cancel, terminate or suspend the Campaign upon giving adequate notice. For the avoidance of doubt, cancellation, termination or suspension of the Campaign shall not entitle any of the Eligible Customers to any claim or compensation against SLM for any losses or damages suffered or incurred by the Eligible Customers as a direct or indirect result of the act of cancellation, termination or suspension.

- e) SLM reserves the rights upon giving adequate notice to vary (whether by addition, deletion, modification, amendment or otherwise howsoever) (“**Amendment**”) any of the terms and conditions herein. Notification to the Eligible Customers in respect of the Amendment shall be effected at SLM’s absolute discretion through any one of the following means of communication, namely, by ordinary mail or email to the Eligible Customers’ last known address or registered email address with SLM or by effecting an advertisement regarding the Amendment in one (1) newspaper of SLM’s choice, or via SLM’s website or by any other means of notification which SLM may select and the Amendment shall be deemed as binding on the Eligible Customers as from the date of notification of the Amendment or from such other date(s) as may be specified by SLM in the notification.
- f) By participating in this Campaign, the Eligible Customers have agreed to allow SLM, at its absolute discretion, to use the Eligible Customer’s name, photographs, voice and/or video recordings and entries for publicity, advertising, trade or the Campaign purposes in any manner it deems appropriate, without first obtaining any further consent nor making any payment whatsoever to the Eligible Customers.
- g) Each Eligible Customer agrees to indemnify, release and hold harmless SLM, its holding, subsidiary or related companies as defined in the Companies Act 2016, directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Eligible Customers’ participation in the Campaign, acceptance of any Gift, and/or the use of the Eligible Customers entry and/or likeness in connection with the Campaign or violation of these terms and conditions.
- h) The Eligible Customers acknowledge, understand and agree that their details may be shared by SLM for the purposes of the Campaign. Any Eligible Customers’ information or personal data (“**Personal Data**”) provided by the Eligible Customers to SLM in connection with the Campaign shall be kept confidential except to any activities mentioned thereto. SLM shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Participants’ Personal Data and shall at all times comply with the requirements of the Personal Data Protection Act 2010.
- i) It will be the Eligible Customers’ responsibility to ensure their contact details are current and updated in the records with SLM. Should an Eligible Customer’s contact details changed during the Contest Period, the Eligible Customer must notify SLM directly and update their contact details accordingly. SLM shall not be responsible to the Eligible Customers for any loss (including loss of opportunity and consequential loss following there from) suffered in the event the Eligible Customers’ contact details in the record is not current or correct.
- j) In the event of any complaints related to the Campaign, the Eligible Customers may contact SLM Customer Service Unit bearing the following address, telephone number and email address:-
- Sun Life Malaysia Assurance Berhad
Sun Life Malaysia Takaful Berhad
Level 8, No. 338 Jalan Tuanku Abdul Rahman 50100
Kuala Lumpur.
Telephone: 1300 88 5055
Email: wecare@sunlifemalaysia.com
- k) These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.