

# **My Ideal Protection Giveaway**

## **TERMS AND CONDITIONS**

### **GIVEAWAY PERIOD**

My Ideal Protection Giveaway ("**Giveaway**") is organised by Sun Life Malaysia Assurance Berhad [Registration No.: 199001005930 (197499-U)] and Sun Life Malaysia Takaful Berhad [Registration No.: 200501012215 (689263-M)] ("**Company**") from 29<sup>th</sup> July 2020 until 9<sup>th</sup> September 2020 ("**Giveaway Period**").

### **ELIGIBILITY**

- A. The Giveaway is only open to Malaysian citizens and Permanent Residents (PR) with Malaysia identification card, aged 18 and above ("**Participants**").
- B. The Participants are required to complete the My Ideal Protection Survey during the Giveaway Period ("**Survey**").

### **GIVEAWAY MECHANICS**

1. The Giveaway is only open during the Giveaway Period.
2. The Participants are required to complete the following:
  - i. Answer the entire Survey at <https://www.sunlifemalaysia.com/my-ideal-protection/my-ideal-protection/> and click on 'Submit'.
3. All Participants who complete the entire Survey will stand a chance to win.
4. Only one (1) Prize (as defined herein) will be awarded per winning entrant.

### **JUDGING CRITERIA**

5. Only Participants that complete the Survey until the end and clicks on 'Submit' is eligible to participate in the Giveaway ("**Eligible Participants**").
6. Twenty-five (25) winners will be selected randomly from the Eligible Participants by the Company.
7. Any and/or all decisions made by the Company in relation to every aspect of the Giveaway shall be final and conclusive. Any subsequent correspondences, appeal or enquiries disputing such decisions will not be entertained.

### **PRIZE & PRIZE REDEMPTION**

8. Grab e-Wallet credits worth RM20.00 for each winner ("**Prize**").

10. The winners will be contacted by the Company via email address they provided during the Survey submission by 21<sup>st</sup> September 2020.
11. In the event that a qualifying winner does not reply to the Company's email within three (3) working days from the date the notification email is sent, the Company reserves the right to disqualify his/her participation.
12. The Company shall reserve the right at its absolute discretion to substitute any of the Prize with that of similar value at any time without prior notice, liability or compensation to any Participant, winner or any other party.
13. The Prize is not exchangeable and/or transferable. Failure to accept the Prize by the winner(s) once informed by the Company when required to do so, shall constitute a rejection of the Prize by such winner(s) and the Company reserves its rights to award the Prize to another winner(s).
14. The decisions made by the Company are final, binding and indisputable. Any form of disputes and/or complaints through any kinds of medium will not be entertained.
15. The winner(s) hereby authorises the Company to disclose information relating to the address and contact details of the winner(s) to such other parties as the Company may engage for the purpose of delivery of the Prize to the winner. The delivery of the Prize shall be at the risk of the winner(s) (based on the details provided by such winner(s)) and should the Company require the winner(s) to collect the Prize at such time and place to be notified by the Company, the same shall be collected at the sole cost, expense and risk of the winner(s).

### **OTHER CONDITIONS**

16. By participating in the Giveaway, the Participants are deemed to have read, understood and agreed to be bound by the Terms and Conditions stated herein and will abide by all decisions made by the Company.
17. By participating in the Giveaway, the Participants are agreeing to the Company storing and using the Participants' information for any marketing purposes. The Company will not share the Participants' information with third parties unless it is stated in the Terms and Conditions and specifically agreed in writing by the Participants to share the said details and the Participants may inform the Company of their refusal to share their information and details at any time by emailing the Company at [social.media@sunlifemalaysia.com](mailto:social.media@sunlifemalaysia.com) directly.
18. The Participants and/or the winner(s) shall assume full liability in the event of any injury, damage or claim resulting from participation in the Giveaway and/or use and/or redemption of the Prize and/or infringement of a third party intellectual property rights.

19. The Company reserves the right to disqualify any Participant and/or winner if it has reasonable grounds to believe that the Participant and/or winner has breached any of the Terms and Conditions of this Giveaway.
20. The Company have the absolute discretion to change, delete or add to any of the Terms and Conditions and/or to terminate, suspend or cancel the Giveaway at any time without prior notice. For the avoidance of doubt, termination, suspension or cancellation of the Giveaway shall not entitle any of the Participants and/or the winner(s) to claim compensation against the Company for any and all losses or damages suffered or incurred by the Participants and/or the winner(s) as a direct or indirect result of such act of termination, suspension or cancellation.
21. The Participants and/or winner(s) acknowledge, understand and agree that their details may be shared by the Company for the purposes of the Giveaway. Any Participants' information or personal data ("**Personal Data**") provided by the Participants to the Company in connection with the Giveaway shall be kept confidential except to any activities mentioned thereto. The Company shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Participants' Personal Data and shall at all times comply with the requirements of the Personal Data Protection Act 2010.
22. In the event of any complaints related to the Giveaway, the Participants may contact the Company via private message on Facebook @SunLifeMalaysia.
23. The Company shall not be held liable or responsible for any delay and/or failure due to any internet service provider-related issues; including but not limited to any delay and/or failure of the system to capture the Participants' Survey completion and/or the end of the Giveaway period due to an internet error or glitch, poor internet connection, web page glitch, etc. No proof of entries to show the Participants' attendance will be entertained.
24. The Company shall not be liable to any Participant, winner or any other person for any failure to supply or provide the Prize due to reasons or circumstances beyond its control.
25. The Company shall not be held liable or responsible for any damage and/or missing of items of the Prize once they are delivered to and/or collected by the winner(s).
26. All personal information provided by the qualifying winner(s) and winner(s) will be kept in confidential and will be used by the Company for the purposes of identity authentication and the Prize distribution only.
27. The Company shall not be held liable in any manner whatsoever to the Participants for any loss or damages howsoever arising in connection with the Giveaway (including loss of opportunity and consequential loss flowing therefrom) and damage suffered in the event the winner(s) cannot be reached. Furthermore, the Company shall not be liable for any default in respect of the Giveaway due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, pandemic or any event beyond the reasonable control of the Company.

28. The Participants and/or the winner(s) are participating in the Giveaway at their own risk. The Company and their affiliated partners will not be responsible or held liable, and the Participants and/or the winner(s) agree to waive, release, absolve and discharge the Company and their affiliated partners from any and all liability, for any injury or death, disability, damage or loss of property, whether personal or otherwise, suffered or caused, howsoever during or after the participation in the Giveaway.
29. The Participants and/or the winner(s) shall indemnify and hold harmless the Company and their affiliated partners from any and all liabilities or claims, actions, lawsuits, damages and judgement, including solicitor's fees, arising out of or relating to the Participants' and/or the winner(s)' participation in the Giveaway, whether caused by the negligence of the Company and their affiliated partners or otherwise.