

Terms and Conditions for e-nomination Campaign (hereinafter referred to as the "Campaign")

The Campaign is organised by Sun Life Malaysia Assurance Berhad [Registration No.: 199001005930 (197499-U)] and Sun Life Malaysia Takaful Berhad [Registration No.: 200501012215 (689263-M)] (hereinafter collectively referred to as "SLM") and subject to the following terms and conditions.

1. The Campaign Period

The Campaign runs from 1st July 2020 until 31st August 2020, both dates inclusive (hereinafter referred to as the "Campaign Period"). SLM reserves the right to change the commencement date and expiry date of the Campaign Period with reasonable notice period.

2. Eligibility

- a) The Campaign is open to selected SLM's customers who fulfil the following criteria (hereinafter referred to as the "Eligible Customers") : -
 - (i) who have yet to make a nomination for insurance policy and/or takaful contract (hereinafter referred to as "Insurance/Takaful Plan") which is underwritten/managed by SLM;
 - (ii) whose Insurance/Takaful Plan policy/contract status is in-force;
 - (iii) who have received the invitation of the Campaign via email; and
 - (iv) who are Malaysian citizens or permanent residents of Malaysia.
- b) Permanent and/or contract employees of SLM who fulfil the above criteria are also eligible to participate in the Campaign.

3. The Campaign

- a) The Campaign offers reward in the form of e-voucher or promo code to the Eligible Customers (hereinafter referred to as the "Gift") who have successfully make an e-nomination for their Insurance/Takaful Plan in Sun Access.
- b) The Gift will be delivered to the Eligible Customers via email or SMS within thirty (30) days after the Campaign Period ends.
- c) Each Eligible Customer is only entitled to win **ONCE**.
- d) The Gift has to be redeemed within the validity period as stated in the Gift.
- e) For the avoidance of any doubt, SLM shall not be liable for any telco charges, roaming or phone charges which is to be borne by the Eligible Customers, whether in or outside Malaysia.

4. Other Conditions

- a) By participating in the Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by the terms and conditions stated herein.
- b) Any and all decisions made by SLM in relation to every aspect of the Campaign shall be final and conclusive. Any subsequent correspondences, protest, appeals or enquiries will not be entertained.
- c) SLM shall not be held liable in any manner whatsoever for any loss or damages, howsoever arising, in connection with the Campaign. Furthermore, SLM shall not be liable for any default in respect of the Campaign due to any event beyond the reasonable control of SLM, including but not limited to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm and pandemic. .
- d) SLM reserves the right to cancel, terminate or suspend the Campaign upon giving adequate notice. For the avoidance of doubt, cancellation, termination or suspension of the Campaign shall not entitle any of the Eligible Customers to any claim or compensation against SLM for any losses or damages suffered or incurred by the Eligible Customers as a direct or indirect result of the act of cancellation, termination or suspension.

- e) SLM reserves the rights, upon giving adequate notice, to vary (whether by addition, deletion, modification, amendment or otherwise howsoever) (hereinafter referred to as the “**Amendment**”) any of the terms and conditions herein. Notification to the Eligible Customers in respect of the Amendment shall be effected at SLM’s absolute discretion through any one of the following means of communication, namely, by ordinary mail or email to the Eligible Customers’ last known address or registered email address with SLM or by effecting an advertisement regarding the Amendment in one (1) newspaper of SLM’s choice, or via SLM’s website or by any other means of notification which SLM may select, and the Amendment shall be deemed as binding on the Eligible Customers as from the date of notification of the Amendment or from such other date(s) as may be specified by SLM in the notification.
- f) In the event of any complaints related to the Campaign, the Eligible Customers may contact SLM’s Customer Service Unit bearing the following address, telephone number and email address:-
- Sun Life Malaysia Assurance Berhad
Sun Life Malaysia Takaful Berhad
Level 8, No. 338 Jalan Tuanku Abdul Rahman,
50100 Kuala Lumpur.
Telephone: 1300 88 5055
Email: wecare@sunlifemalaysia.com
- g) These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.