

**Terms and conditions for Sun Income Secure / Sun Income Secure Max (SIS) Cashback Campaign**  
**(hereinafter referred to as “Campaign”)**

The Campaign is organized by Sun Life Malaysia Assurance Berhad [Registration No: 199001005930 (197499-U)] (hereinafter referred to as “SLM”) and subject to these terms and conditions.

### **1. The Campaign Period**

The Campaign runs from 01-06-2020 until 30-09-2020, both dates included (hereinafter referred to as “Campaign Period”). SLM reserves the right to change the commencement date and expiry dates of the Campaign Period with reasonable notice period.

### **2. Eligibility**

- a) The Campaign is open to selected SLM customers who fulfil the following criteria (hereinafter referred to as “Eligible Customers”) : -
  - (i) who own the Sun Income Secure and/or Sun Income Secure Max policy (hereinafter referred to as “Insurance Plan”) which is underwritten by SLM;
  - (ii) whose Insurance Plan policy status is in-force;
  - (iii) whose received the invitation of campaign via Multimedia Messaging Service (MMS) and/or call from SLM;
  - (iv) whose Insurance Plan payment method is other than credit card payment; and
  - (v) who are Malaysian citizens or permanent residents of Malaysia;
- b) Permanent and/or contract employees of SLM who fulfil the above criteria are also eligible to participate in the Campaign.

### **3. The Campaign**

- a) The Campaign offers RM300 cashback to the Eligible Customers (hereinafter referred to as “Cashback”) who have successfully converted their Insurance Plan payment method to credit card auto billing and upon the first successful deduction of premium via credit card.
- b) The Eligible Customers will be notified via a Multimedia Messaging Service (MMS) to the Eligible Customers’ mobile number as shown in SLM’s records during the Campaign Period. SLM will contact the Eligible Customers within fourteen (14) days from the date of the Eligible Customers’ receipt of the MMS.
- c) The Cashback will be credited to the Eligible Customers’ bank account in SLM’s record within sixty (60) days after the Campaign Period ends.
- d) Each Eligible Customer is only entitled to win once.
- e) For the avoidance of any doubt, SLM shall not be liable for any telco charges, roaming or phone charges which is to be borne by the Eligible Customers, whether in or outside Malaysia.

### **4. Other Conditions**

- a) By participating in the Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by the terms and conditions stated herein.
- b) Any and all decision made by SLM in relation to every aspect of the Campaign, shall be final and conclusive. Any subsequent correspondences, protest, appeals or enquiries will not be entertained.
- c) SLM shall not be held liable in any manner whatsoever for any loss or damages howsoever arising in connection with the Campaign. Furthermore, SLM shall not be liable for any default in respect of the

Campaign due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm or any event beyond the reasonable control of SLM.

- d) SLM reserves the right to cancel, terminate or suspend the Campaign upon giving adequate notice. For the avoidance of doubt, cancellation, termination or suspension of the Campaign shall not entitle any of the Eligible Customers to any claim or compensation against SLM for any losses or damages suffered or incurred by the Eligible Customers as a direct or indirect result of the act of cancellation, termination or suspension.
- e) SLM reserves the rights upon giving adequate notice to vary (whether by addition, deletion, modification, amendment or otherwise howsoever) ("Amendment") any of the terms and conditions herein. Notification to the Eligible Customers in respect of the Amendment shall be effected at SLM's absolute discretion through any one of the following means of communication, namely, by ordinary mail or email to the Eligible Customers' last known address or registered email address with SLM or by effecting an advertisement regarding the Amendment in one newspaper of SLM's choice, or via SLM's website or by any other means of notification which SLM may select and the Amendment shall be deemed as binding on the Eligible Customers as from the date of notification of the Amendment or from such other date as may be specified by SLM in the notification.
- f) In the event of any complaints related to the Campaign, the Eligible Customers may contact SLM Customer Service Unit bearing the following address, telephone number and email address:-  
  
Sun Life Malaysia Assurance Berhad  
Level 7, No. 338 Jalan Tuanku Abdul Rahman  
50100 Kuala Lumpur.  
Telephone: 1300 88 5055  
Email: [wecare@sunlifemalaysia.com](mailto:wecare@sunlifemalaysia.com)
- g) These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and Eligible Customers agree to submit to the exclusive jurisdiction of the Courts of Malaysia.