

## CRITICAL ILLNESS CLAIM GUIDE

### SUPPORTING DOCUMENTS REQUIRED

1. Duly completed [Critical Illness Claim Form](#).
2. Medical report according to the specific type of critical illness claim,
3. Copy of all relevant investigation results, hospital reports, CT/MRI Scan, X-ray report, Biopsy reports etc,
4. Original policy/contract/certificate document  
*(for plans where Critical Illness claim is the final pay-out)*  
*(If policy/contract/certificate document cannot be located, please complete [Indemnity Form for Loss/Non-Receipt of Policy/Contract/Certificate Document](#)).*
5. Copy of claimant's identity card/birth certificate/passport,
6. Certified true copy of claimant's bank passbook/statement.