

# SUN LIFE MALAYSIA “UNLOCK THE LUCK, COLLECT THE HUAT GAME”

## Terms & Conditions

### **The Game Period**

The Unlock The Luck, Collect The Huat Game (“**Game**”) is organised by Sun Life Malaysia Assurance Berhad [Registration No.: 199001005930 (197499-U)] and Sun Life Malaysia Takaful Berhad [Registration No: 200501012215 (689263-M)] (hereinafter collectively referred to as the “**Company**”) from 24 January 2022 till 12 February 2022, 11:59PM (“**Game Period**”).

The Company may, at its sole and absolute discretion, extend or hold the Game Period at any time without prior notice.

### **Eligibility**

The Game is only open to Malaysian citizens and Permanent Residents (PR) with a Malaysian identification card, aged 18 and above (the “**Participant(s)**”).

The Company’s employees, agents, suppliers, advertising agencies and their immediate family members are **not eligible** to participate in the Game.

### **Game Mechanics**

The Game will be available on [www.Sunlifecollectthehuat.com](http://www.Sunlifecollectthehuat.com) (“**Game Page**”). Any entries after the Game Period shall not be entertained.

The Participants are required to do the following to participate in the Game:

1. Register details and create an account using a Facebook profile on the Game Page. Once completed, log in and proceed to play the Game;
2. The Participants will need to stop the moving sun when it is in the designated circle. Each time the sun is successfully stopped within the circle, a random Chinese New Year (CNY) item will be unlocked;
3. There are four (4) Game weeks throughout the Game Period (each a “**Game Week**”). The Participants may play as many times as they want throughout each Game Week to continuously collect the CNY items;
4. There will be three (3) CNY items available to be collected each Game Week; and
5. The winners will be selected based on the highest number of any one (1) of the three (3) CNY items collected during the Game Week.

### **Judging Criteria**

A total of three (3) winners will be selected each week. The winners will be the players who have collected the highest number of any one (1) of the three (3) CNY items.

Any and all decisions made by the Company in relation to every aspect of the Game shall be final and conclusive. Any subsequent correspondences, disputes, appeal or enquiries disputing such decisions will not be entertained.

### **Prizes**

Twelve (12) x RM338.00 Grab credits and Sun Life Premium Red Packets (the “**Prize**”).  
(Note: Three (3) winners per Game Week x Four (4) Game Weeks).

Only one (1) Prize will be awarded per winning entrant.

The Company reserves the right at its absolute discretion to substitute the Prize with item(s) of equivalent value at any time without prior notice, liability or compensation to any Participant, winner, or any other party.

The winners must have a valid account for the Prize to be credited into their respective e-wallets. Phone numbers used during the registration must match the phone number tied to the winners' e-wallet.

The Prize is not transferable, redeemable and/or exchangeable for cash or credit of any kind.

The Company shall have no obligation to substitute the Prize with any alternative prize, cash equivalent or other compensation in the event the winners fail to redeem or utilise the Prize for any reason whatsoever.

### **Winners**

The Participants can only win once throughout the Game Period. The winners can still keep playing after they have won, but they will not be eligible for another Prize.

In the event of a tie, the Participants who reach the top score first by the end of the Game Week will be the winner.

The winners will be notified by the Company via a weekly winner announcement post and a private message on Facebook throughout the Game Period. If a winner cannot be contacted within five (5) days upon being notified, at the absolute discretion of the Company, the winner will be disqualified from winning the Prize and the next Participant who have successfully met the requirements mentioned in the Game Mechanics above will be selected by the Company as the winner. This selection process will be repeated until a winner is successfully contacted.

### **Other Conditions**

By participating in the Game, the Participants are deemed to have read, understood and agreed to be bound by the Terms and Conditions stipulated herein and will abide by all decisions made by the Company.

By participating in the Game, the Participants are agreeing to the Company storing and using the Participants' information as well as any images shared for any marketing purposes. The Company will not share the Participants' information with third parties unless it is specifically agreed by the Participants on the sharing of these details and the Participants can opt out at any time by emailing the Company at [social.media@sunlifemalaysia.com](mailto:social.media@sunlifemalaysia.com) directly.

By participating in the Game, the Participants have agreed to allow the Company, at its absolute discretion, to use the Participants' name, photographs, voice and/or video recordings and entries for publicity, advertising or the Game purposes in any manner it deems appropriate, without first obtaining any further consent nor making any payment whatsoever to the Participants.

The Participants and/or the winners shall assume full liability in the event of any injury, damage or claim resulting from participation in the Game and/or use and/or redemption of their Prize and/or infringement of a third party intellectual property rights.

The Company reserves the right to disqualify any Participant and/or winner if it has reasonable grounds to believe that the Participant and/or the winner has breached any of the Terms and Conditions of the Game or if any Participant and/or the winner has provided inaccurate information whilst participating in the Game.

The Company shall not be held liable or responsible for any delay and/or failure due to any internet service provider-related issues; including but not limited to any delay and/or failure of the system to capture the Participants' participation in the Game and/or the end of the Game Period due to, including but not limited to, an internet error or glitch, poor internet connection and web page glitch. No proof of entries to show the Participants' participation in the Game will be entertained.

The Company has the absolute discretion to change, delete or add to any of these Terms and Conditions and/or to terminate, suspend or cancel the Game at any time without prior notice. For the avoidance of doubt, termination, suspension or cancellation of the Game shall not entitle any of the Participants and/or the winners to claim compensation against the Company for any and all losses or

damages suffered or incurred by the Participants and/or the winners as a direct or indirect result of such act of termination, suspension or cancellation.

The Participants acknowledge, understand and agree that their details may be shared by the Company for the purposes of the Game. Any Participants' information or personal data ("**Personal Data**") provided by the Participants to the Company in connection with the Game shall be kept confidential except to any activities mentioned thereto. The Company shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Participants' Personal Data and shall at all times comply with the requirements of the Personal Data Protection Act 2010. The Company shall at all times ensure that the Participants' Personal Data is processed diligently in compliance to existing laws and in accordance with the Company's Privacy Notice accessible from the Company's website at [www.sunlifemalaysia.com](http://www.sunlifemalaysia.com).

The Company shall not be held liable or responsible for any damage and/or missing of items of the Prize once they are delivered to and/or collected and/or accepted by the winners.

All personal information provided by the qualifying winners and winners will be kept in confidential and will be used by the Company for the purposes of identity authentication and Prize distribution only.

The Company shall not be held liable in any manner whatsoever to the Participants and/or the winners for any loss or damages howsoever arising in connection with the Game (including loss of opportunity and consequential loss flowing therefrom) and damage suffered in the event the winners cannot be reached. Furthermore, the Company shall not be liable for any default in respect of the Game due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, pandemic or any event beyond the reasonable control of the Company.

The Participants and/or the winners are participating in the Game at their own risk. The Company and their affiliated partners will not be responsible or held liable, and the Participants agree to waive, release, absolve and discharge the Company and their affiliated partners from any and all liability, for any injury or death, disability, damage or loss of property, whether personal or otherwise, suffered or caused, howsoever during the participation, or after the participation, in the Game.

The Participants and/or the winners shall indemnify and hold harmless the Company and their affiliated partners from any and all liabilities or claims, actions, lawsuits, damages and judgement, including solicitor's fees, arising out of or relating to the Participants' participation in the Game, acceptance of any Prize, and/or the use of the Participants' entry and/or likeness in connection with the Game, whether caused by the negligence of the Company and their affiliated partners or otherwise, or violation of these Terms and Conditions,

The Company shall not be liable to any Participant, winner or any other person for any failure to supply or provide the Prize due to reasons or circumstances beyond its control.

The Game is in no way sponsored, endorsed or administered by, or associated with, Facebook by participating in the Game, the Participant agrees to a complete release of Facebook from any claims whatsoever.

In the event of any complaints related to the Game, the Participants may contact the Company via private message on Facebook @SunLifeMalaysia.

These Terms and Conditions shall be governed by and construed in accordance with the laws of Malaysia and the Participants agree to submit to the exclusive jurisdiction of the Courts of Malaysia.