

Sun Life Malaysia Certified as Great Place To Work® with a Stellar 90% Employee Satisfaction Rate

Kuala Lumpur, 12 December 2023 — In a resounding testament to its commitment to fostering an inclusive and thriving workplace, Sun Life Malaysia, a life insurance and family takaful company, announced today that it has been certified as a **Great Place To Work® (GPTW)** company for 2023.

The accolade was bestowed by the Great Place To Work Institute Inc., a globally recognised authority on workplace culture, based on its employees' feedback encompassing various aspects, including employee experience, leadership excellence, workplace safety, and more, using GPTW's globally recognised Trust Index Survey® and Culture Brief™ assessment.

This marks the first time the company has earned this prestigious recognition after over 90% of its employees expressed that the company is a great place to work. The results showed that 94% of employees deemed Sun Life Malaysia is a safe workplace, while 92% feel warmly welcomed whilst 93% expressed confidence in management's competence in running the business. The recognition carries additional significance as this year marks the company's 10th-anniversary celebration.

"We are thrilled and honoured to be recognised as a great place to work. This recognition reaffirms that by prioritising our people at the core of our operations, we cultivate committed and thriving teams. Over the last decade, we have fostered an inclusive and respectful workplace, along with a caring culture, where individuals can bring their authentic selves to work each day. We want Sun Life Malaysia to be a place for them to thrive, contribute, and grow, both professionally and personally," remarked Raymond Lew, CEO and President/Country Head of Sun Life Malaysia.

Lew also expressed gratitude to Sun Life Malaysia's dedicated employees, whose unwavering commitment has played an instrumental role in setting the foundation for the company's continued growth over the past decade.

Additionally, the accolade reflects how the company's purpose; focused on helping people achieve lifetime financial security and live healthier lives, contributes to employee wellbeing. Over the years, the company

has been investing in numerous employee benefits programmes to support the well-being of employees- aligning with their evolving needs and incorporating elements of diversity, equity & inclusion.

Looking ahead, the company is determined to enhance the workplace environment further, with the focus remaining on placing people at the centre, creating exceptional experiences that boost productivity, career confidence, and engagement.

Globally, Sun Life has been honoured a Great Place To Work® in Canada, Ireland, Philippines, Vietnam, India, Indonesia and the United States. Locally, Sun Life Malaysia has previously received accolades such as the Bronze Award in the "Best Rewards & Recognition Program" category at the 2022 Malaysia Employee Experience Awards and the Bronze Award in the "Excellence in Workplace Wellbeing" category of the 2021 Malaysia HR Excellence Awards.

Connect with Sun Life Malaysia

[Facebook](#) | [Instagram](#) | [YouTube](#)

#SunLifeMalaysia

#LifelsBrighterUnderTheSun



About Sun Life Malaysia

Sun Life Malaysia (Sun Life Malaysia Assurance Berhad and Sun Life Malaysia Takaful Berhad) is a joint venture by Sun Life Assurance Company of Canada and Khazanah Nasional Berhad.

As a life insurance and Family Takaful provider, Sun Life Malaysia offers a comprehensive range of products and services to Malaysians across the country and is focused on helping Clients achieve lifetime financial security and live healthier lives. Sun Life Malaysia distributes its products through a range of distribution channels including bancassurance and bancatakaful, agency force, direct marketing and telemarketing, corporate and government business and e-distribution.

Sun Life Assurance Company of Canada is a principal operating life insurance subsidiary of Sun Life Financial Inc., a leading international financial services organisation providing insurance, wealth and asset management solutions to individual and corporate Clients. Sun Life has operations in a number of markets worldwide, including Canada, the United States, the United Kingdom, Ireland, Hong Kong, the Philippines, Japan, Indonesia, India, China, Australia, Singapore, Vietnam, Malaysia and Bermuda. As of September 30, 2023, Sun Life had total assets under management of \$1.34 trillion. For more information, please visit www.sunlife.com.

Sun Life Financial Inc. trades on the Toronto (TSX), New York (NYSE) and Philippine (PSE) stock exchanges under the ticker symbol SLF.

For more information, please visit www.sunlifemalaysia.com.

Media Relations Contact:

Angela Tham
Senior Manager, Brand & Communications
T. +603 2614 8846
angela.tham@sunlifemalaysia.com

Andora Fredericks
Truth Communication
M. +6012 392 1553
andora@truth.my