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Sun Life Malaysia ramps up support for clients amid Malaysia's fourth Covid-19 wave

By **News Hub Asia Reporter** - July 2, 2021

As the nation continues to battle the financial and health consequences of the third wave of COVID-19 pandemic, Sun Life Malaysia Assurance Berhad and Sun Life Malaysia Takaful Berhad (collectively Sun Life Malaysia), a life insurance and Family Takaful provider respectively, is extending its COVID-19 support measures for Clients who have been financially affected by the recent total lockdown.

This includes an extension for its complimentary RM1 million COVID-19 Medical Assistance Fund until 30 September 2021 or full utilisation, whichever is earlier. This fund provides financial assistance for Clients who have been diagnosed with COVID-19 by providing reimbursement of medically-necessary cost of treatments, ranging from RM5,000 up to RM20,000, at Ministry of Health Malaysia's designated hospitals.

Meanwhile, the premium / contribution deferment measure introduced since last year will also be extended to 31 December 2021 to ensure Clients have more time to pay their premium/contribution, while maintaining their coverage.

Raymond Lew, CEO and President/Country Head of Sun Life Malaysia said, "Being a truly client-centric organisation, Sun Life Malaysia is committed to helping our Clients and communities through both good and uncertain times. As the prolonged movement restrictions leave many in a state of financial insecurity, we want to continue to provide financial assistance and protection to Clients who are in distress."


In a bid to grant a more thorough protection for the insuring public, Sun Life Malaysia also rolled out a new campaign – the FMCO 3.0 Client Wellness Campaign, which includes additional complimentary COVID-19 benefits for new Clients who sign up for selected Sun Life Malaysia insurance / takaful plans between 21 June – 31 July 2021.

"This new Campaign reinforces our continued commitment to ease our Clients' financial burdens while helping them stay protected and save money in one go. While we certainly hope that this situation will improve soon, we want to ensure solid financial protection and health benefits for those looking to insure themselves during this challenging time," Lew explained.

Under this campaign, all new Clients will enjoy the benefits of:

- Guaranteed coverage of up to RM5,000 upon death due to COVID-19 until the end of 2021;
- Relief of RM500 per day for eligible Client and their legal spouse to cover complications related to the COVID-19 vaccination, for up to 14 days;
- A one-time COVID-19 Care Fund relief of up to RM1,800 for Clients who sign up during the campaign period.

Recognising the far-reaching impact of the pandemic, Sun Life Malaysia has launched two new funds in January this year – the RM500,000 COVID-19 Vaccine Complications Fund and RM1 Million COVID-19 Medical Assistance Fund, to continue its support for Clients.

To learn more about Sun Life Malaysia's latest COVID-19 support measures including the FMCO 3.0 Client Wellness campaign, please visit www.sunlifemalaysia.com .

Source: Sun Life Malaysia (Press release)