




YOUR STEP-BY-STEP GUIDE FOR SUNACCESS

Step

1

- Please ensure that your internet browser meets the minimum system requirements below.

Operating System		Internet Browser
	Apple (iOS 6.1 or higher)	- Safari (version 6.1 or higher)
	Android (Version 4.0 or higher)	- Android Internet Browser - Google Chrome - Opera Mini (version 32 & above)
	Windows (Windows XP or higher)	- Windows Explorer 9.0 or higher - FireFox (Version 14 or higher) – <i>Preferred browser</i> - Google Chrome (Version 3.7 or higher) – <i>Preferred browser</i>

Step

2

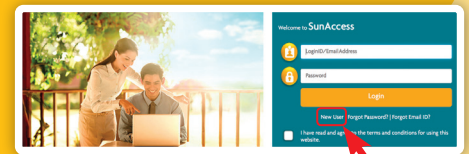
- Visit sunaccess.sunlifemalaysia.com/portal-ui/CUSTOMER/login, or scan



Step

3

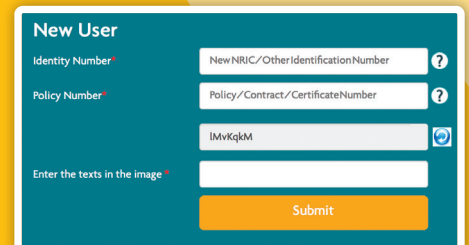
- Click on “New user”.



Step

4

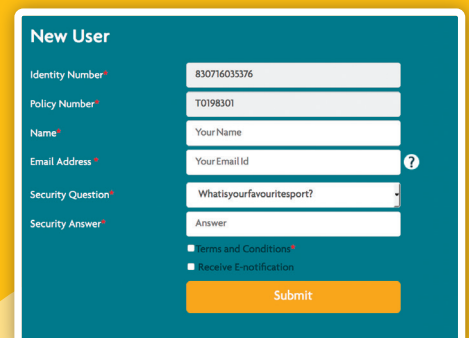
- Enter your NRIC number.
- Enter your policy / contract / certificate number.
- Key in the CAPTCHA code and click “Submit”.



Step

5

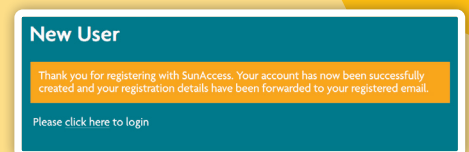
- Enter your name as per NRIC.
- Enter your email address (your email address will also be your login ID).
- You will be provided with 3 security questions. Choose your security question and provide the answer.
- Read the “Terms and Conditions” and check the box.
- Check the box if you would like to receive e-notification from us.
- Click “Submit”.



Step

6

- Registration completed.
- Your password will be sent to your registered email address.



Should you require further assistance or clarification, please contact our Customer Careline at 1300-88-5055 or email us at wecare@sunlifemalaysia.com.

Happy connecting with SunAccess!